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Recognize your patterns. The first step in developing emotional agility is to notice when you've been hooked by your thoughts and feelings. That's hard to do, but there are certain telltale signs.

Emotional Agility - Harvard Business Review

Anyone trying to come up to speed on emotional intelligence would have a pretty easy time of it since the concept is remarkably recent, and its application to business newer still.

How Emotional Intelligence Became a Key Leadership Skill

P at a variety of organizationsâ€"large and small, blue chip and start-up, for-profit and nonprofit, U.S. and international. To date we have spoken with nearly

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